



Board Members

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VICE CHAIR

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DIRECTOR

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DIRECTOR

Sharon Lienhard
DIRECTOR

Bob Ouderkerken
DIRECTOR

Annual Meeting

Due to the uncertainty with the Coronavirus, we will keep members updated on the Annual Meeting in branches and on Facebook. The scheduled date is 06/25/2020, but may be cancelled or postponed. Please check your local branch to RSVP.

Two Factor Authentication

Coming Soon! For a higher level of security on your internet banking accounts we will be implementing SMS Two Factor Authentication.

New Phone System

You asked for it, we are making it happen. Within the next few months we will be installing a new phone system. You will then be able to call directly to any branch, using the same phone numbers we currently have. If that branch is unavailable, then it will ring to all branches. System will also have the ability to leave a message at any branch, department or person.

Latah Credit Union

April 2020

***Strengthening Communities,
Neighbor to Neighbor!***



Coronavirus (COVID-19)

Latah Credit Union is closely monitoring the latest reports from the Centers for Disease Control (CDC) about the Coronavirus (COVID-19) and has proactively taken a number of precautionary measures for the health and safety of our members and employees. Our focus has been and will continue to be on the well-being of our members and employees.

We are taking additional steps with our daily cleaning procedures on all high-touch surfaces. We are also educating all employees on best practices recommended by the CDC and encourage employees who feel ill to remain at home. Furthermore, we have contingency plans in place that are designed to minimize any service disruptions due to coronavirus impacts. These include remote access capabilities, alternate work locations for employees and continuity plans for critical operations.

If you would prefer not to visit one of our branch locations, Latah Credit Union has a myriad of ways you can complete your banking remotely. You can access your accounts and complete transactions in the following ways:

- **We encourage you to access your Latah Credit Union accounts 24/7 by using Online Banking or Latah's Mobile Banking App.** If you do not have the Latah Credit Union Mobile app, you can download it via the Apple App store or Google Play store.
- **Within the Latah Credit Union Mobile app, you can view transactions, check balances and make transfers between accounts.** If you are not enrolled in or having problems accessing Online or Mobile Banking and need assistance, please call us at 855-775-2824.

- **If you have any checks to deposit, you can use the Latah Credit Union Remote Deposit feature in the mobile app.** You will need to have the Latah Credit Union Mobile App on your phone or tablet to use this service.
- **You can always visit one of our ATMs. Located at our Moscow Main Branch and Potlatch Branch.** You can withdraw cash, transfer funds, make cash or check deposits. With our partnership with the Co-Op Network, you have access to nearly 30,000 surcharge-free ATMs nationwide.
- **Utilize the night deposit box at our Kendrick, Potlatch and Moscow branches.** You can drop your deposit or loan payment off in our night deposit box and it will be processed the next business day.
- **Use Telephone Banking.** If you would prefer not using Online or Mobile Banking, you have the ability of checking your account balance, retrieving history, and transferring funds right from your phone with Latah Credit Union's Telephone Banking service. Simply dial 208-882-7300.

While it is impossible for anyone to predict the future impacts of the coronavirus, rest assured that we have the employees, digital tools, products and services to serve you during this time. We thank you for the trust you have placed with Latah Credit Union for your financial needs. We will continue to work diligently to maintain this trust throughout this situation and in the years to come.

Contact Us

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YOUR SAVINGS INSURED TO \$250,000 PER ACCOUNT

 **AMERICAN SHARE INSURANCE**

By members' choice, this institution is not federally insured.